1	FARM BILL NUTRITION FORUM
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3	FLORIDA FARM BILL FORUM WITH UNDER SECRETARY, ERIC BOST
4	ON WEDNESDAY, OCTOBER 19, 2005. LOCATED AT 300 N.E.
5	2ND AVENUE, ETCOTA BUILDING, MIAMI-DADE COLLEGE, MIAMI,
6	FLORI DA.
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21	APPEARANCES:
22 23	ERIC BOST, UNDER SECRETARY FOOD, NUTRITION AND CONSUMER SERVICES.
23	DONALD ARNETTE, SOTHEAST REGIONAL ADMINISTRATION.
25	JESSICA SHAHIN, DEPUTY ADMINISTRATOR FOOD STAMP OFFICE.

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- the court reporter set up and the followingproceedings were transcribed.)
- 4 MR. BOST: Good afternoon and welcome.

5 I'm Eric Bost, and I am the Food Nutrition and 6 Consumer Services Under Secretary. This is one

of several forums that we are having around the

8 country in preparation and in anticipation of

9 the Farm Bill Legislation that Congress will

10 consider in 2007.

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We have six titles that will be discussed, the Food Stamp Program, Food Distribution Program on the Indian reservations, Commodity Distribution Program, the Senior Farmers Market Program -- I'm missing one. Those are the programs, of course, with the largest being the Food Stamp Program.

One of the initiatives that the President and I talk about is insuring, before we put together our ideas, to afford the public and any other interested party the opportunity to share with us their ideas about the programs that we administer on behalf of people in this country.

Of the 15 nutrition programs that we

- 1 administer, the largest, of course, is the Food
- 2 Stamp Program, serving about 26 million
- 3 Americans every month. Over half of those are
- 4 chi I dren.

During the course of the last Food Stamp review which was in 2002, several major changes was made to the program and we will consider changes in '07. But this is not about us.

This is about you.

This is the opportunity for you to share with us your opinions, recommendations, thoughts, visions, whatever, regarding the programs that we have a responsibility for implementing.

There are a couple of things that I would share with you. First and foremost, for all of the nutrition programs that we administer, one of our guiding principles has been to insure that eligible people have the opportunity to participate in our program and that we make it easier for them, easy for one, to access those programs and two, for our partners, that we make it easy for them to implement our programs without compromising the integrity that exists in our programs.

Those are guiding principles that remain true. And even as we go into '07 will still remain true in terms of recommendations that we will present to Congress in anticipation of their debate.

As I said, this is an opportunity for you to share with us your thoughts, your views.

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This isn't a debate. If I have questions I might ask you, but more than anything else we are here to listen.

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I have Don Arnette, who is the regional administrator over at this shelter, and Jessica Shahin, who is the associate administrator with the Food Stamp Program, that are here with us today. And several other staff, Steve and Karen and others. And we are here to listen to what you have to say.

Mr. Arnette, I think, will establish the ground rules in terms of how we are going to do this. The one thing that I will say to you before I close is that, as I said before, we have had several of these around the country. One was held in Detroit yesterday. I will be doing one next week in Portland, Oregon.

We will roll the comments up. They will

be available on our website so that people from
other places can hear what other people had to
say and look at those similarities or
differences that exist. And we anticipate
being able to do that some time towards the end
of the year or the first of the new year,
because we will complete these hopefully by the
middle of November.
So with that in mind, I will turn it over

to Mr. Arnette and we will go ahead and get it

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11	started.
12	MR. ARNETTE: Thank you, Mr. Bost.
13	Housekeeping issues for the day.
14	One, attendees that have written comments
15	may leave them in the boxes designated for
16	written comments. One is at the registration
17	table and one is here in the forum area to my
18	right.
19	Two, for attendees making oral statements,
20	you were provided with a blue form with a
21	number and a location by the left or right. If
22	your card has a right then you will speak from
23	the microphone on your right and those with the

left will speak from the microphone on your

left. 25

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Three, at the front of the room Karen Dean will hold up a card with a number on it. That will be your cue to move to the line, so that you will be ready to speak when your turn comes.

Four, before you begin to make your statement, please state your name, your affiliation and provide your city and state.

Five, originally we had allotted a time limit of three to five minutes. However, it appears that we will have ample time to accommodate everyone if your comments exceed five minutes.

Mi ami . txt If time becomes an issue Karen, on my 14 right, will hold up a yield sign for you to 15 16 begin concluding your comments. 17 (Laughter.) 18 MR. BOST: And more importantly, if you 19 try to ignore it I'm going to tell you to sit 20 down. 21 (Laughter.) 22 MR. ARNETTE: And that will be after she 23 has shown you a stop sign, you must end your 24 comments. 25 Lastly, we will take a short break around 1 2:45 p.m., but if you need to leave the forum 2 before that time, please feel free to do so. 3 So with that, Mr. Secretary, we are ready to begin the conference itself. Karen, could 4 5 you call the first one. MS. MILES: I'm Linda Miles and I'm with 6 7 the Florida Department of Elder Affairs in 8 Tallahassee and I'm representing the Senior

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and vegetables to low income seniors in our community.

This program operates in 47 states, territories and organizations nationwide.

There are over 15,000 small vegetable farmers

Page 6

(Inaudible) has increased the income of farmers

nationwide by expanding access to fresh fruits

Commerce Program and Nutrition Program.

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and 2,400 farmers market and 170 roadside stands that utilize this program nationwide.

 In 2005 states funding requests were over 28 million. This was almost double the available funds provided by the current Farm Bill.

Florida has a very small program that is currently operating in seven counties. This year we had 205 growers that were participating

in our program. Our funding, which was supplemented by a state vitamin settlement antitrust grant allowed us to serve 3300 eligible seniors. However, with our supplemental grant ending next year, we will be needing additional funds in 2007 in order to prevent a reduction in the number of seniors we are currently serving.

In getting ready for this I wanted to go over some aging Florida population data and I was overwhelmed and I'm sure you will be too.

In the year 2000 there were over 700,000 Floridians age 65 or over with incomes below (inaudible) poverty. This number represented 25.8 percent of the total population age 65 or older. The 2005 census data now reports there are 3.1 million Floridians age 65 or older, and if we are assuming a similar poverty rate we now have about 800,000 Floridians who that are

Mi ami.txt 20 65 or over with incomes below (inaudible) 21 percent poverty. 22 Florida is the second largest senior 23 population in the country. I believe 24 California has 5 million.

25 So as this stands confirms, there is a

tremendous and growing need in Florida to expand the Senior Commerce Market Nutrition Program. This program has many strengths and I'm going to bring out two that I find real important. It's a very fiscally sound program. The administrative cost associated with this program are kept to a minimum, allowing the majority of the funding to actually reach the farmer.

My background happens to be in nutrition, so the second part I'm particularly interested in. The Senior Farmer's Market Nutrition

Program is a health promotion disease prevention program. It addresses the nutritional needs of a high risk population that is expected to reach 71.5 million by the year 2030.

This program provides low income seniors financial resources that will allow them to increase their consumption of fresh fruits and vegetables and improve their overall nutritional status. We know that improving our

23	nutritional status reduces the risk of chronic
24	disease and may have a positive financial
25	impact on healthcare cost.

On January 12th, 2005 HHS Secretary Tommy Thompson and USDA Secretary Ann Veneman released the 2005 dietary guidelines. These guidelines provide science-based advice to promote health and to reduce the risk of major chronic diseases through diet and physical activity. The dietary guidelines recommend that Americans consume four and a half cups, which is nine servings a day of fruits and vegetables.

We also know that major causes of immobility and mortality in the United States are related to a poor diet and sedentary lifestyle. Seven out of ten Americans who die each year, which is more than 1.7 million, die of a chronic disease and more than 90 million Americans live with chronic diseases.

Chronic disease accounts for more than 75 percent of the nation's \$1.4 trillion we spend on healthcare. In the elderly population, 88 percent of people over 65 have at least one chronic health condition and 21 percent of chronic disability.

In summary, the Senior Farmer's Market
Nutrition Program makes a positive difference

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1	to the farmer and the senior consumer. I hope
2	that as future opportunities arise you will
3	consider providing additional funds for our
4	farmers and seniors through the Senior Farmer's
5	Market Nutritional Program.
6	Thank you.
7	MR. CAHILL: I'm Paul Cahill from Cahill
8	Ministries Food Bank in Lakeland, Florida and
9	we are part of the TEFAP Program. I would like
10	to just I want to first thank you for the
11	opportunity for having us allow to share with
12	you this morning.
13	I want to speak for reimbursement for
14	expenses. Under the current method,
15	reimbursement for expenses is a verification of
16	expenses. I want to go over a couple of things
17	here. Under the current method number one, is
18	very time consuming. And number two, it has
19	very high limitations and draw backs.
20	To give you an example on that, purchases
21	in this current program cannot exceed \$5,000.
22	We distribute over a quarter of a million of
23	pounds of food a month

forklift. The one we have was purchased used.

For example, we desperately need a second

It's very old and it's used eight hours a day.
There are many occasions we need two forklifts
running at the same time. A good forklift
cannot be purchased for under \$5,000 and that's
even a used one at that.

The second thing is purchases under the current program from a thousand to five thousand dollars need prior approval before purchasing. Example, request to purchase two electric pallet jacks at \$4,900 each four months ago was denied. In the last four months we have spent over \$8,000 in repairs. We still need two electric pallet jacks.

Under the current system recipient agencies receive all this free food and therefore cuts into the finances that we have to operate on. Even though we are nonprofit our expenses do run \$40,000 a month. There has always been an encouragement of delivery and we really need as many of the recipient agencies coming into the food banks so they can get the product first to continue to operate and still work the way it needs to be done to the fullest.

There are two methods of reimbursement

 that are available. The verification of
 expenses is the current method and there is
 also the verification per case allocation Page 11

4	distribution. Our recommendation is the per
5	case distribution reimbursement at six
6	dollars a case in order to effectively run the
7	program to its fullest. Thank you very much.
8	MR. GILMER: Good afternoon. I'm Ray
9	Gilmer, Director of Public Affairs for the
10	Florida Fruit and Vegetable Association. We
11	are based in Orlando. We represent the fruit
12	and vegetable growers here in the state.
13	Welcome to Florida. I also speak to you today
14	as a member of the board of the prestigious
15	Produce for Better Health Foundation, the
16	organization that administers the 5 A Day
17	Program, which promotes eating five fruits and
18	vegetables a day for better health.
19	I want to thank you and your staff of the
20	USDA for the ongoing support of 5 A Day and the
21	work and the recent development of dietary
22	guidelines and the new MyPyramid Program.
23	Obviously, health sciences suggest the
24	promotion of the fruit and vegetable
25	consumption helps Americans live healthier

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lives but the economics	suggest it also helps
American producers like	ones that I represent
here in Florida who are	currently trying to
batten down the hatches	and put things away
before the weather gets	bad.
The 2007 Farm Dill	in a great valuint of a fa

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The 2007 Farm Bill is a great vehicle for Page 12

/	implementation of policy that will help
8	accomplish both objectives for nutrition as
9	well as help American farmers. When you
10	consider Americans on average get about three
11	and a half daily servings of fruits and
12	vegetables, it's clear that we need to do more
13	to promote produce consumption. The new
14	MyPyramid site is a wonderful tool for finding
15	individual recommendations and helps the
16	consumers to make the right choices about what
17	they eat. It would be hard to plug in
18	anybody's data and get only a three-serving
19	recommendation. So we clearly need to do more.
20	All we need is reduction to the new

All we need is reduction to the new dietary guidelines and the new pyramid. The produce industry encouraged promotion of the Health Foundation to look at fresh ways to communicate the message to American consumers. It's a retuning of the 5 A Day grant, if you

1	will, and as part of that process we conducted
2	some new research with American consumers,
3	especially moms, in a handful of cities to
4	learn attitudes about fruit and vegetable
5	consumption including retail experiences,
5	preparation outfits and their goals for their
7	healthy lifestyle.
3	We didn't just ask the questions, we spent
9	the day with them. We went shopping with them. Page 13

We prepared breakfast and got ready for work and school and tried to get into their heads about how they organized their meals and how they were able to get everybody fed during the day.

So here is some of what we found, to share some of that with you. People noticed that they wanted to make changes to their diets, but being told to double or triple their current consumption just didn't resonate with them. They said they had a greater affinity for dietary recommendations which were more doable. People responded to the message that every little step adds to a healthier lifestyle.

Many expressed guilt or frustration, especially moms, at not being able to meet the recommended

daily servings. So some encouragement about at least making a healthy start may help keep them motivated in response to future messages.

The recommendation of five, or nine or thirteen servings a day were perceived by the moms as unachievable and therefore not really motivated. So on the other hand, that suggests that the fruit and vegetable consumption should be a certain percentage of total daily intake, say, 50 percent, for example. It's easier and more comprehensive.

Moms we surveyed said that they trust Page 14

their doctors medical groups and Oprah on the consumption of nutrition and they are skeptical of advertising. They said we can't really expect them to respond to scare tactics or our preaching to them. We need to treat moms and other consumers as allies for a campaign America. They want to be there. They just want help.

So how does this translate to some recommendations for the Farm Bill? Well, USDA and Congress can help these moms and consumers in general get more fruits and vegetables in their diet and you've got a great start with

the MyPyramid Program. We are telling her this is what they should be eating, but they need more help to reach those goals, whether it be for cash purposes, Food Stamp programs, food service choices or other things.

One was to help establish a new fruit and vegetable domestic marketing program to enhance competitiveness and provide consumers with information about the many benefits of fruits and vegetables. This will be a federal matching program patterned after the current market access program that's used for promoting export markets. And it would be matching funds administered directly by the USDA in which the produce industry marketing boards, commissions, Page 15

not-for-profit organizations and grower cooperatives could develop domestic marketing programs to increase fruit and vegetable consumption and apply for matching funds from the government based on the market expanding.

Now because the fruit and vegetable industry is so diverse and most individual commodity groups are relatively small, it's difficult to generate the kind of marketing wherewithal to promote a single product,

especially when you consider many larger food marketers that are out there that we are competing with.

And secondly, I encourage you to strongly consider developing a research agenda that goes beyond the very specific nutrients and focuses on research that's available now, and focuses more on the health benefits of fruits and vegetables.

Plus, if we are really going to put the needle on fruit and vegetable consumption, we need a much more comprehensive consumer behavior research program, like some of the very minor research that I delivered to you today, that assess barriers to increased consumption of fruits and vegetables, things such as convenience, concerns about spoilage, preparation and cost. This would greatly Page 16

assist us in our efforts to drive healthier
eating patterns.

And with that knowledge in hand we coul

And with that knowledge in hand we could find funding for development of packaging and delivery systems to make it easier for kids and adults to choose fruits and vegetables for snacks and meals on the run. Every little bit

will help.

So thanks for your attention in this important issue. I look forward to working with you and your staff in the months ahead and with Congress as the produce industry, nutrition experts, healthcare and scientific communities develop a healthy America in the Farm Bill for 2007. Thank you.

MR. WIEDMAN: Good afternoon. My name is Julie Wiedman and I'm from Second Harvest Food Bank of Central Florida and I'm a fellow (inaudible). I am so pleased to have the opportunity to be here this afternoon. I thank you very much and Second Harvest Food Bank of Central Florida is an affiliate of America's Second Harvest and I urge you to resist making any further budget cuts to the Farm Bill.

Hurricane Katrina and the recent disasters highlighted the needs that we have for the USDA nutritional programs, but we face the need every day in our mission to fight hunger in Page 17

gratitude at the USDA's quick response to the

22	Central	FI ori da.	And	the Fo	od Stamp	Program	is
23	a vital	tool in t	hat 1	ight.			
24	So	I would f	first	like to	o express	s my	

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recent disasters. The Food Stamp emergency allotments were there immediately for the evacuees in Central Florida and we appreciate that. The disaster response worked very well.

However, in our everyday fight we find that the USDA must raise the minimum Food Stamp allotment level. Food Stamps last the average family two weeks out of the month and the other two weeks of the month they are going to food pantri es. They are going to soup kitchens. places extra stress on the people that serve, you know, food pantries and soup kitchens. And the clients can't afford eat healthy meals, because we all know that fruits and vegetables are more expensive than a box of macaroni or they are on a tight budget that they cannot afford fruits and vegetables or anything nutri ti onal.

And we also urge you to conduct for outreach. In Florida only 54 percent of eligible persons received Food Stamps in the last fiscal year. That's not very many. If people don't know that they are qualified, especially the elderly, the most underserved, Page 18

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people are eligible to receive these benefits.

And the program also needs to improve its customer service and accessibility. I have had the opportunity to speak with many clients who are eligible to receive Food Stamps and they choose not to because it's too much of a hassle to deal with the Food Stamp office, or they cannot get there. The clients don't have So I have seen programs such transportation. as Access that have helped very much, you know, accessibility, bring the Food Stamps to the food pantries where the clients are, help them to get the Food Stamps, but we need more outreach and we need -- the process needs to be simplified for administrators and for the recipients.

I was honored to personally meet and interview around 50 recipients of Food Stamps.

America's Second Harvest did a national hunger study and it's called Hunger in America 2005.

The results will be out at the end of the year.

I had the opportunity to meet with a single mother of two at a local food pantry in Central Florida, and she took 20 minutes of her time. The interview was very personal.

1	often wondered why clients were answering the
2	questions. I don't know if I would do the same
3	if I was in their situation, if I would sit
4	down with somebody and answer very personal
5	questions for 20 minutes. And she got very
6	emotional and I did a number of these
7	interviews and I wanted to do something
8	immediate for her. She said the only thing she
9	wanted was for people to know what it was like
10	to be a single mother of two and try to feed
11	your family nutritiously. And that it's not
12	possible when you receive Food Stamps. And she
13	just hoped that the word would get out and
14	other families would not have to go through the
15	same thing.
16	So I would leave you with that. Thanks
17	for your time.
18	MS. DUKES: Good afternoon. My name is
19	Shannon Dukes and I'm a graduate student at
20	Florida International University in the
21	Nutrition and Diabetes Program here in Miami.
22	I'm presenting comments on behalf of the 70,000
23	member American Diabetes Association, the
24	nation's largest food (inaudible) and nutrition
25	professi onal s.

2 commitment to advance nutrition knowledge and 3 to help people use that knowledge to maintain and improve their health. Millions of 4 5 Americans benefit from the USDA nutrition programs, yet we still have hunger in the 6 7 United States. It is ironic that hunger 8 continues, given our national epidemic of 9 overweight and obesity. And over weight and 10 obesity are now recognized as the largest 11 manifestation of malnutrition in the United 12 States today.

So the next Farm Bill needs to address four key issues. USDA nutrition assistant programs must be adequately funded to serve all of those in need. The nutritional (inaudible) that all Americans need are higher priority overall. This should be done by increasing, rather than cutting funds for nutrition assistance and other FNS Programs.

There is a need to increase and sustain USDA investment in nutrition education and nutrition research. There is also a serious need to keep the food supply up to date as it is essential to researchers and the American

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If we expect Americans to take personal responsibility for making healthy food and lifestyle choices, they need to be adequately

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 prepared to do so. USDA must invest in more nutrition research and nutrition education to give Americans the ability to make sound nutrition decisions based on sound science.

The federal government has a mandate to support research on food needs of its population and to develop dietary as a basis for all federal nutrition programs. We commend them for the most recent work on the MyPyramid and the 2005 (inaudible).

We urge you not to shortchange the public by cutting funds for good nutrition programs such as Food Stamps, school meals and other programs.

Applied research documenting the benefits of these programs and healthy diets in general is also well worth our dollars as taxpayers.

Thank you.

MS. GIBBONS: Good afternoon. My name is Juanita Gibbons. I'm with Destiny Food Depot in Orlando, Florida. We are a faith-based

organization. We do not receive funding from the government or anyone else and our motto is a hand up, not a hand out. That does not mean that we don't service many people who come in crisis who have absolutely no money, but we try to make partnerships with people that are in need and so they pay a very small suggested

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donation for the foods that they get. We have meats and dry foods and vegetables. And we are also an access center, which is working wonderfully, because so many working families that would -- that are eligible, but would never go and stand for hours at one of the DCF centers trying to see if they are eligible.

We are open six days a week. They will come to purchase foods and at the same time they will do the access and so many of them are eligible and it definitely helps.

We started as just an adjunct to our church. A small 3,000-foot area on September 1st of 2001 and 911 hit ten days later. We went from servicing about 150 people to 600 families that first month and we since have moved and we opened up two other centers in two other counties, Orlando, Osceola and

Brevard. And we service 30,000 families now.

Just in our Orlando center we service 3- to 400
families a week.

Our biggest problem has come with the USDA and Farm Share. We used to get a lot more vegetables that we could provide for the people from Farm Shares and their funding got cut and so we get very little of that.

USDA, it's been so difficult to get USDA. We haven't had USDA in three years almost. We

got it the first year and with the hurricanes
the amount of the people that we are servicing
from these hurricanes are still in need, not
just the ones in Florida but the Katrina
victims that have come over. We've seen a
tremendous increase just in the last two months
with the Katrina victims. And it's very
difficult to continue to service the people.
So many of our other sister agencies like us
have just folded, because they couldn't afford
to stay open.

We need to make USDA more accessible to the small community agencies and the faith-based organizations, how to get it. I know that we applied to some people who have

had it and they denied us because we do not give the food away, but so many of the agencies, and we studied this, are closed because they depended totally on donations and people's desire to donate. They just have different projects and the people are still there that need to eat. These families and seniors and single parents that need to feed their children.

I'm a registered nurse by profession and I was a visiting nurse for nine years. And I have been into these homes and I've seen how people eat because they don't have in money, so

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I encourage that you make USDA more accessible to the small agencies. Thank you.

16 MS. INGRAM: Good afternoon. My name is 17 Frankie Ingram. I am the chief Commodities Manager for Farm Share. 18 Farm Share was established in 1992. We recover fresh fruits 19 20 and vegetables donated to us by the Florida 21 farmers and administer the USDA TEFAP Program 22 in Miami-Dade County, Broward County, Palm

Beach County and Desoto County.

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We serve approximately 25,000 households per months. We operate with a handful of

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volunteers, a small staff of 15 employees and up to 24 inmates that we receive from the Florida Department of Corrections. And we do not charge any fees for our services to the recipients or the agencies.

First, I would like to thank you,
Mr. Secretary, for allowing us to exchange FSA
dry milk into -- to convert it to other
products, such as stable shelf tomato soup,
stable shelf liquid milk and chocolate pudding,
which enhances our TEFAP Program.

In addition to distributing TEFAP commodities to faith-based organizations and community-based nonprofit organizations in our four counties, we have a successful and a unique program at Farm Share. Our distribution

Miami.txt program we call the IDC, which is the Individual Distribution Center. We serve approximately 5,000 individual

families who reside south of Miller Drive monthly at our site in Homestead, Florida. Th process is new recipients may sign up any Tuesday or Thursday from 1:00 to 3:00 p.m. They will need a picture ID and documentation that shows that they live south of Miller

Drive. They complete the TEFAP certification eligibility form to take home, which is valid for one year. Recipients receive a Farm Share card and an appointment slip to come to our Homestead location on Monday, Wednesday or Friday between the hours of 9:30 and 3:00 p.m. And every first Saturday of the month we accommodate those families who also work Monday through Friday.

We use a software program called Office
Hours Appointment Schedule, and that's a
schedule that the doctors use to schedule their
patients for appointments, which keeps us up to
date with the people we serve and about how
many times they get food from us each month and
keep those records.

Each recipient can come once a month.

Sometimes they have an alternate if they cannot come. And we serve a lot of elderly people who

- sometimes other family members can come and pick up food for them.
- 22 What are the benefits of this program? It 23 prevents long lines and improves the quality of 24 life for elderly and disabled recipients.

25 Reasonable pick-up days and times. Each

- 1 recipient receives the same allocation.
- 2 Recipients receive fresh fruits and vegetables
- 3 donated by the farmers in addition to their
- 4 monthly TEFAP commodities.
- 5 A Farm Share priority to me would be to
- 6 expand our individual distribution center to
- 7 accommodate the TEFAP families north of Miller
- 8 Drive in Miami-Dade County, and operate similar
- 9 distribution sites in Broward and Palm Beach
- 10 Counties and perhaps throughout the state of
- 11 Florida using a pilot program.
- 12 Thank you, Mr. Secretary, for giving me
- this opportunity. I'm very passionate about
- this program. I was a VISTA volunteer for two
- 15 years and this was my project and it has worked
- very well for the people in South Dade,
- 17 Florida. Thank you very much.
- 18 MS. FERRADAZ: Good afternoon. My name is
- 19 Gilda Ferradaz. I'm the director of programs
- with the Department of Children and Families
- 21 here in Miami, District 11. I'm speaking on
- 22 behalf of the district and also on behalf of

- the central office in Tallahassee who is not able to attend here this afternoon.
- 25 Of the six USDA programs that are being

reviewed for reauthorization, my remarks today will focus on the Food Stamp Program. The Florida Department of Children and Family is committed to providing services to help Food Stamp recipients and those eligible to make informed decisions to choose healthy foods and lead active lifestyles.

Two projects currently in operation within DCF are the Food Stamp Nutrition Education Project and the State Nutrition Action Plan. Florida's Food Stamp Nutrition Education Project began in 1996 with a contract with the University of Florida's cooperative extension service to provide nutrition education to eligible low income audiences.

The University of Florida's cooperative extension services currently is the only provider of Food Stamp nutrition education in Florida and is active in 22 counties.

The mid year report for project year 2005 shows over 166,000 clients have been directly served by Food Stamp nutrition education activities. Social marketing and other indirect contacts such as newspaper articles, radio, newsletters and displays has reached an

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1	additional 376,000 clients.
2	Evaluation of those participating in depth
3	lessons show greater than 70 percent of the
4	participants demonstrate increases in dietary
5	quality, shopping behavior and food resource
6	management and general nutrition.
7	Considering the time and effort required
8	by state and local staff to prepare and
9	administer an annual 50 percent reimbursement
10	budget for the Food Stamp Nutrition Education
11	State Plan and the time and effort spent by
12	USDA with all aspects regarding the budget,
13	perhaps it would be cost effective to consider
14	a different funding motto, such as the one used $% \left(1\right) =\left(1\right) \left(1\right$
15	for the expanded food and nutrition program.
16	Without the need to solicit documents and
17	report income, service to support direct
18	spending projects would have greater
19	flexibility to target locations that provide
20	activity to Food Stamp recipients and those
21	likely or potentially eligible.
22	The Food Stamp Interagency Food and
23	Nutrition committee provides oversight to the
24	state nutrition action plan activities.

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The Florida Interagency Food and Nutrition

1	Committee is a multi-agency committee that in
2	part has representation from each state agency
3	that administers USDA/FNS Programs.
4	One of the primary roles of the Florida
5	Interagency Food and Nutrition Committee is the
6	creation of a common nutrition message that can
7	be promoted by all members of the Florida
8	Interagency Food and Nutrition Committee.
9	An example of successful activities and
10	campaigns are the low fat or fat free milk, 5 A
11	Day the Florida Way and Snack Smart, Move More.
12	The next campaign will kick off in early 2006
13	and will focus on serving size. Be Wise About
14	Your Portion Size.
15	From a federal perspective, our
16	recommendation is to continue to stress the
17	importance of snack activities and encourage
18	states to expand their efforts in this regard.
19	This will assist in raising awareness of the
20	snack activity in each state and reinforce the
21	need to support these projects.
22	These two projects demonstrate the
23	department's commitment to promote good

efficient way to maximize our resources and convey consistent behavior nutrition messages to the citizens of our state. Thank you.

Page 30

nutrition in Florida, working cooperatively

with other state and federal agencies in an

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4	MS. GREENFIELD: Good afternoon. My name
5	is Valory Greenfield. I'm a staff attorney
6	with Florida Legal Services for (inaudible) for
7	25 legal services individual programs
8	throughout the state. I'm located here in
9	Miami, Florida. I'm here on behalf of those
10	advocates working at those programs who assist
11	Food Stamp applicants and participants.
12	Our comments today concern privatization
13	of the technological improvement in the
14	eligibility determination component of the
15	Florida's Food Stamp program. In Florida the
16	Department of Children and Family is
17	implementing its vision for an improved future
18	called modernization.
19	Modernization boosts public assistance
20	program access to technology based methods
21	supported by a wide variety of private entry
22	points which are not run by the state.
23	Modernization relies on outsourced
24	community partners to handle most application

35

1	well as (inaudible) and Medicaid.
2	DCF has passed the community with
3	distributing and accepting paper application,
4	maintaining computer terminals where people car
5	electronically apply or recertify, and
5	providing access to equipment such as drop Page 31

and reapplication aspects of Food Stamps as

boxes, phones, copiers, digital images and fax machines so that documents could be submitted to DCF mechanically or through intermediaries instead of in person by clients.

Modernization relies on technology additionally through web based application sites and delivering customer service through the internet, as well as centralized call centers with automated phone systems and integrated voice response on a 24/7 basis.

For clients who need special assistance in applying or recertifying, in-person assistance might be available through community partners depending upon what level of service the partner has agreed to take on. Alternatively, individualized systems might be rendered at DCF satellite offices.

Contracting out this function to private vendors is also a possibility where there is no

DCF satellite office and no community partner is involved because of liability, conflict of interest or cost sharing concerns.

DCF's current plan technically keeps the final eligibility determination in-house, at least for now, at DCF Hub Centers, which are supposed to be technologically linked with community partners in order to provide instant access as needed.

10 As part of modernization, DCF has been 11 systematically closing offices or scaling back 12 to satellite shell offices. At least 30 13 offices have already been closed or are slated 14 for imminent closures. In other locals most or 15 all case workers have already been laid off en masse and only a shell office remains as a 16 17 reposi tory. 18 In surveys we did in counties where there 19 have been layoffs or office closures people had 20 some very compelling complaints about 21 moderni zati on. 22 A Food Stamp participant in De Funiak 23 Springs says, "My office closed. I have no 24

transportation to get to the nearest office, nor did they tell me where the nearest office

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In Panama City, "Sometime in the fall the cases were moved to Jacksonville. Now it takes a couple of times to get my calculations correct. They seem to lose the faxes."

In Crestview, Florida. "The couple of workers who are at Jobs Plus will not see anyone unless they are applying. You can't ask them any questions."

Another Food Stamp participant, "You must come in and put all papers within a brown envelope and drop it off in a drop box, but you Page 33

13	can't see a worker. Instead of talking to
14	someone while you are in the office, they make
15	you call the customer service for everything."
16	In Chipley, Florida, "I can't go pick up
17	and drop off papers because I can't afford the
18	gas to get there. You don't have one person to
19	talk to who is familiar with your case. You
20	speak with a different worker and they don't
21	know what's going on. I have to call an
22	automated system and I don't know any answers
23	to the questions asked on the automated
24	system."
25	In Ft. Walton Beach, "I never get the same

caseworker and I keep being told by each one something different."

And finally in Crestview, Florida, "Poor people don't have computers and most rely on help from real people, but you can't get help except by telephone. We need a local office."

These folks were using the phone. They didn't even try to use DCF's web-based application site, which generated this interesting exchange between two legal services attorneys. Attorney one: Have you guys seen this, the access website? I swear it wasn't there yesterday. Attorney two: I couldn't get it to load, could you? Attorney one: It checked my configuration and then said the page Page 34

16	cannot load. Attorney two: I was really going
17	to try to test it, but the page wouldn't load.
18	I'm not sure if that's DCF's fault or my
19	computer's fault. Attorney one: Here is a
20	link to some known errors and how to fix them
21	if your operating system is XP. Good if you
22	know how to work a computer. Very complex
23	instructions for someone with limited reading
24	and computer skills. Anyway, after I
25	downloaded the Windows XP service pack and then

downloaded Active X Software I was still only able to get to Page 3 of the application. I'm not even on an XP platform. I use Windows 2000, says attorney two. There is no help information for that.

It's no wonder that DCF's web-based
Interactive Access Application has been
significantly challenged by an eligible
disabled caregiver who was unable to use it to
apply online. The case remains pending and the
Access Program is being revised for deployment
in 2006. I'm getting a one-minute signal, so
if you will indulge me.

Our message today is that Florida Legal
Services advocates believe that the current
waiver (inaudible) and policy options must
continue in order to insure the overall
structure of the program, even while states are
Page 35

benefits. While improved customer service through the Internet and other emerging technologies are important opportunities, it is also important to insure that these technologies are fully available to those without access to or the skills to manipulate technology as well as the limited English proficient, the disabled and the transportation disadvantage. It's equally important to insure that all of these vulnerable individuals still have access to local offices with trained staff or face-to-face assistance when needed. Florida's modernization experience, as I have explained today, actively demonstrates just how critical an issue this is for people. The Food Stamp program does enormous good. Its national structure and federal guarantee of benefits are critical to ameliorating hunger and poverty and responding to economic downturns. It must be preserved and accessible. Thank you very much for the opportunity to speak. MR. BOST: Thank you. MS. WEST: Hello. My name is Denise West and I am the Public Health Nutrition Program Director for the WIC and Nutrition Program	19	asking for flexibility in the delivery of	
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21 Director for the WIC and Nutrition Program for	20	·	
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22	the Miami-Dade County Health Department.		
23	Our Health Department mission is to		
24	promote and protect the health of our community		
25	through prevention and preparedness. Emergency		
1	preparedness and the importance of a rapid		
2	coordinated response from federal nutrition		
3	programs to state and local communities during		
4	a disaster or public health emergency is the		
5	subject of my remarks today.		
6	As the Health Department Nutrition Program		
7	we are required to complete a Continuity Of		
8	Operation Plan also known as COOP. These are		
9	federal requirements that are now coming down.		
10	This plan needs to address our response to		
11	natural disasters, such as a hurricane that		
12	might be occurring any minute now in Dade or		
13	any day now, as well as potential natural or		
14	manmade biological threats, such as an anthrax		
15	release or a pandemic outbreak of Avian Flu.		
16	We are finding few answers to the		
17	questions we are raising locally to plan for		
18	maintaining the nutrition needs of our		
19	citizens, but tearfully vulnerable infants and		
20	chi I dren.		
21	I would like to pose a few of these		
22	questions so that on the federal level you all		

can begin to think about how we could begin to

And maybe this will have some impact Page 37 $\,$

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respond.

25	on some	l egi sl ati ve	or reaul	ation	changes	that

need to be made to address this in the future. Hopefully we will never need it, but we are having to plan, so I think it's important that we think.

For example, following a major natural disaster such as Andrew or Katrina, how can we assure a safe form of infant formula is positioned to be immediately delivered along with ice and water? Non-breast fed babies who need formulas every few hours have an immediate critical need for formula. Following Hurricane Andrew, and I was very much involved in this, we experienced a flood of callers from both WIC and non WIC families needing formula because of unsafe water, lack of refrigeration, and subsequent spoilage, and a damage infrastructure to retail stores, so they were not even each able to go out and purchase formula.

WIC, the Commodity Supplemental Food
Program and TEFAP need flexible regulation to
enable variable responses based on the
situation. Often to ensure FEMA reimbursement
orders are replaced following a disaster
assessment and supplies arrive 36 to 48 hours

or even later to a community. This may not be enough time for infants.

Another possibility in a large quarantine situation. Perhaps a plane load of passengers with a smallpox or SARS exposure on that plane would have to be quarantined. How and who would pay to feed and house these individuals? Can USDA Nutrition Program supply food, including baby formula? Although those quarantined may not be eligible for program benefits, would FEMA reimburse in this situation?

Another concern in response to a pandemic where exposed individuals and families may be quarantined in a home, how can we assure food to families, especially infants and children, who may lack the support system to assist them? Can WIC, TEFAP and the Commodity Supplemental Food Program provide food and formula to quarantine homes although families may not meet program criteria and are not in a mass feeding situation? If not, how will these needs be met? How can we recertify and certify families in quarantine situations? How do we perform program eligibility determination when families

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2 minimize public exposure and don't want to come 3 in to our offices when we require face-to-face proof of eligibility? Would these situations 4 5 also be considered a disaster for FEMA reimbursement? The purpose of the National 6 7 COOP Planning Effort is to identify essential 8 functions and preplan to continue essential 9 services with alternate operations. 10 imperative that advanced dialogue involving all 11 federal state and key local partners continue 12 to focus on finding the best answers to these 13 and other feeding-related questions, so that we 14 can all be prepared working in concert for any 15 type of a future disaster. Thank you. Number 12? 16 MS. DEAN: 17 MR. DENNINGER: I'm 13 but they said 18 number 12 wasn't here. 19 MR. BOST: Lauren Daniel? 20 MR. DANIEL: Yes, I'm here, but I'm going 21 to pass on that. 22 MR. DENNI NGER: I'm Frank Denninger from

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Florida on the West Coast, east of Naples. I

don't know a lot about the Farm Bill. In fact

I have one question, if you could confirm it

for me, is this Public Law 104-127?

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Hialeah, Florida, a citizen of Florida in the

Florida Outdoor Alliance in Collier County,

I'm also here with a group called the

Mi ami . txt 5 MR. BOST: What is the public law? Well, 6 the Farm Bill is --7 MR. DENNI NGER: I've heard it referred to 8 on some of these documents as the same thing. 9 MR. BOST: There are several titles that 10 are part of the Farm Bill. The nutrition 11 programs, there are six of them that are part 12 of the Farm Bill that will be discussed by 13 Congress in '07. 14 MR. DENNINGER: Okay, but the Farm Bill in 15 general, isn't it going to be revised then? 16 MR. BOST: Yes, it is. 17 MR. DENNI NGER: Oh, okay. Let me go on. 18 I'm sorry. I'm getting my feet on the ground. 19 MR. BOST: Okay. 20 MR. DENNINGER: I support everything that 21 I'm hearing here today. I didn't know the Farm 22 Bill was so involved like it does. 23 this is the forum to mention it directly but I

conservation and the Everglades restoration in

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guess the Farm Bill also has a lot to do with

fact. And in fact the Everglades restoration,
I think, Section 29 includes \$300 million
annually or totally to be expended for the
Everglades system. It may be additional or
part of 4 million, but in any case the
experience the local people have had in South
Florida from the East to the West Coast due to

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Farm Bill money being accessed by the State of 8 9 Florida has basically been, in my opinion and 10 many others, the removal of sovereignty from 11 the State Land, the benefit of the money that 12 came from the Farm Bill in order to get the 13 The way I believe it was done was with 14 a framework agreement done way before any legal 15 processes that I ever became aware of where the 16 Department of Interior and the Corps of 17 Engineers, along with our Florida Department of 18 Environmental Protection and South Florida 19 Water Management made the deal to get the 20 Department of Interior and the Corps quite a 21 bit of oversight on land management on the 22 60,000 acres on the restoration project, the 23 first Everglades restoration project. 24

And ever since then people have been told lots of reservation cannot be allowed in there

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anymore because of the stipulation of the use of Section 390.5, which are now the overseer of those funds and how they are used is the Protection and Wildlife Service of the United States and people are basically outraged.

Personally, I'm upset that my state, in my opinion, gave sovereignty away. I don't think that's legal. I think it's really bad and I have talked to attorneys and they have said frankly, it really wasn't sovereignty, and I

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said, whatever it was, it looked bad, it smelled bad and tasted bad.

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13 The citizens weren't much involved in the 14 whole process because it took place on October the 3rd 1996 and the development of the EIS's 15 16 et cetera for the restoration took place here 17 recently in the last couple of years. And in 18 those 5 inches of documents there was only a 19 couple of sentences referred to the FP3 Grant. 20 And over the top of the state agency division 21 of forces, they put (inaudible) in reality the 22 final hammer comes down to the federal 23 agenci es.

And, you know, we call that -- people talk about federal trains -- I'm not really mad at

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my federal government, because I am the federal 1 2 government, but a lot of me did (inaudible) including me. I didn't catch it, but it should 3 4 have been di scussed. Things might have been done differently. And I would really 5 6 appreciate it if there is some clause going to 7 be put in the Farm Bill to prevent either 8 sovereignty -- and I just kind of found out 9 recently and rushed over and we don't get an 10 opportunity in part of the people to talk. 11 I've since suggested to the state to give the 12 38 million back. I appreciate you being here and taking the time to hear our concerns. 13

14	Thank	you

MS. WARD: Good afternoon. My name is Janet Ward. I'm the president and CEO of an organization called Parents Information and Resource Center, known as PIRC.

We are a community mental health center up in the Lighthouse Point, Pompano Beach area of Broward County. And I came here really for two purposes. One was to talk about the issues that we face in trying to go through the application process to become a -- to receive services of food through from the Department of

Agri cul ture.

And the second one was to see if we could get some assistance in terms of feeding the clients, the mentally ill clients that we service at out center.

In 1992 I started this organization to help parents and children who are in need of services helping to maintain self-sufficiency and over the years we have been evolving to a community mental health center and we are a partial day hospital program funded by Medicaid and Medicare A and B.

Part of the issue that we face is that we do a full day program. Our clients are with us primarily four or more hours a day, and part of the issue is how to feed them while some of

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them come in early in the morning. They get there at 7:30 and they are with us until 2:00, 3:00 in the afternoon or even later at times.

Many of them are on various kinds of medication for diabetes, high blood pressure and so forth and they need to eat. None of the services that we provide is paid for -- pays for food for them. So we are providing the food out of our budget. And it's becoming such

a costly expenditure for us to provide food each day.

In January we anticipate moving to a larger location, taking on much more clients, and the issue of how we feed them each day, because they do need to eat when they are with us, is becoming an ever growing problem for us.

We had tried to go through the Department of Agriculture process to receive food under the food program that you guys have, and it's been very, very challenging to us. So we wanted to -- I wanted to ask if there is a way that the system could be a little more user-friendly, that we have somebody assigned to hold our hand, so to speak, through the process.

The other thing that I wanted to see if there is anyone here who currently knew a food program in Broward County, if there was a way

- that we could get food to provide to these
 clients, because we would have to give them
 something to eat, especially since the majority
 of them receive medication from us.
- We have the nurse practitioner. We have three psychiatrists. We have another

 registered nurse who takes care of them during the day. Many of the people have stepped down from inpatient hospitalization in psychiatric hospitals to come to us for the day programs, and so that's what we are looking for, somebody to guide us and direct us as to how to get through this process.

MR. BOST: Did everyone who was interested in speaking speak? Is there someone else here that would like to say something before I close this out? We would like to take this opportunity to thank you all for coming.

As I said earlier, what will happen is that we will roll these comments up into other comments that we have received from all over the country. There are about five or six more forums that are scheduled around the country. The next one being in Portland, Oregon next Tuesday. And so towards the end of this year you will be able to go to our website and see the other comments that were shared.

This is essentially the beginning of the

process. We will take all the comments. We
will discuss them internally. I would look at
make some final decisions relative to

recommendations that we are interested in presenting to Congress that would reflect the administration's position regarding the reauthorization of these programs.

We have gotten an early start in terms of beginning that process because Congress won't consider these until the '07 Farm Bill debate, which is only a year away, but time goes quickly. The most important thing that I want to mention to you is that if you have additional comments that you are interested in making, you can always send those to us in the mail and I think we will have addresses.

A couple of things in response to some of the comments that were made, a couple of things that I want to mention to you in closing. The nutrition programs in this country that I'm responsible for, I heard people talk about resources dedicated to the nutrition program. Since I have become secretary we are the only agent in the federal government that has not seen a decrease in our budget. There has been an increase every single year.

The second thing is that we have done more outreach to enroll eligible people in our

$\label{program} \mbox{ than any administration over the course}$
of the last 25 years. We have seen an increase
in the number of eligible people in almost a
million people just in WIC alone. And just
this year alone our budget will probably go
from 52 billion to almost 58 billion dollars.

I grew up in the South and -- my mother has this expression where talk is cheap. I think that we have truly demonstrated our commitment to programs in insuring, as I see it, that eligible people that are interested in participating in our programs have the opportunity to do so.

Many of you talked about making it easier to wade through the issue of the paperwork banks. That's something that is very -- that is something that we have also dedicated a great deal of time and interest to also. We are very interested in insuring that we strike the balance. The balance being on the one hand, people that are interested in enrolling in our programs that are eligible, that it's easy for them.

On the other hand, we are also interested in insuring that people that have the

1	responsibility for implementing our programs
2	that it's easy for them to do that. And I'm
3	also looking that we don't compromise that
4	level of integrity for those people that are
5	eligible and those people that have the
6	responsibility for managing those programs.

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And one of the things that I will tell you that I have said in a couple of the forums is the fact that I have people who come to me, especially the agency providers who say to me, Mr. Secretary, why don't you do away with this paperwork? Why don't you do this so it's easier for us to implement our program? And we say, yeah, we'll make it easier and then inevitably we do away with some of those requirements and inevitably someone does something that they are not supposed to do, and then there is -- the Miami Herald does a big Congress calls me to testify. I get a expose. spanking. I call you and I say to you, didn't ya'll ask me to do this? You are no nowhere to You are back there behind me, but when I'm on the Hill and those great folks in Florida said, this would make it so easy for people to enroll in the program. It would mean

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so much less paperwork and they say well

Mr. Bost, where are those people? And I say

well, they are not here today. They couldn't

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4	come to D.C. and get this spanking with me.	
5	We are very sensitive to that. We are	
6	always looking for those opportunities, but l	
7	am not going to compromise the integrity of our	
8	programs because it might make it easier for	
9	you. If it makes it easier for you and does	
10	not compromise the integrity of our programs,	
11	then absolutely and we are very, very, open to	
12	any suggestions that anyone has about our	
13	programs.	
14	Again, thank you so very much for being	
15	here. We appreciate your comments and have a	
16	very safe and good afternoon. Thank you.	
17	(Thereupon, the proceedings were	
18	concl uded.)	
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4	CERTI FI CATE	
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6	STATE OF FLORIDA:	

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7	SS: COUNTY OF MI AMI -DADE:
8	
9	I DIANA SANTOS, Shorthand Reporter, do hereby
10	certify that I transcribed the meeting held in
11	Miami-Dade Community College, on October 19, 2005; and
12	that the foregoing pages, numbered from 1 - 56,
13	inclusive, constitute a true and correct transcription
14	of my shorthand report of the proceedings.
15	
16	WITNESS my hand and official seal in the City of
17	Miami, County of MIAMI-DADE, State of Florida, this
18	14th day of November 2005.
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Diana Santos
Notary Public - State of Florida
My Commission No. DD 437554

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